

2013-2014 ANNUAL REPORT



Dear Friends,

On behalf of the Board of Directors and Staff of SafeHouse Denver, we're pleased to present our Annual Report to the Community for Fiscal Year 2013-2014. With your support, we successfully provided safe shelter, counseling and advocacy services to over 1,600 survivors of domestic violence. As 1 in 3 women experience some form of intimate partner violence in their lifetime, the need for these services continued to be urgent and one that can be met only through a community of dedicated supporters.



Recognizing the often life-saving nature of domestic violence services, over 1,700 donors, including 478 new supporters, contributed both funds and in-kind goods toward our mission of assisting adults, children and youth in reclaiming their right to a life free from domestic violence. With these generous gifts and through the hard work and dedication of our Board of Directors, staff and volunteers, we not only met, but exceeded, our revenue goals for the 2013-2014 fiscal year.

Throughout this report, you'll find information on our growing financial health, noteworthy program updates, stories of individuals whose lives we have touched, and statistics to help frame the volume of work that we're doing in the community.

These aren't just numbers; each statistic represents an individual who reached out for assistance and safety: A woman in crisis who needed immediate safe shelter for herself and two young children. An elderly woman who wanted to talk with someone about the emotional abuse she'd experienced throughout her entire marriage. A mother seeking advice on the best way to talk with her daughter about her tumultuous relationship with her boyfriend without pushing her away. A young boy displaying severe anxiety after witnessing abuse at home. These are all real life examples of the work we do every day at SafeHouse Denver.

On behalf of these and the many other adults, children and youth who received domestic violence services in 2013-2014, we'd like to thank you for your involvement in this important work. **Together**, we made a difference in each of their lives . . . helping them move from victim to survivor.

We look forward to your continued involvement during our 2014-2015 fiscal year and extend our sincerest thanks for your investment in our future and the safety and well-being of so many in our community.

With Deepest Gratitude,

KAAMV

Victoria A. McVicker CEO

Carrie Wennedke - Swenson

Carrie Wernecke-Swenson 2013/14 Board Chair

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EMERGENCY SHELTER PROGRAM

169 women and 89 children called the Emergency Shelter program home. In addition to safe shelter and basic necessities, families received individual counseling with an Advocate, support and educational groups, and referrals to vital, self-sufficiency-oriented community resources, such as housing, medical care and legal services. Sadly, we referred 3,951 requests for shelter to other agencies because our facility was always at capacity.

Advocates and leadership staff continued to implement Trauma-Informed Care, a client-centered approach to service delivery which values emotional as well as physical safety by encouraging survivors to determine their own risk factors and needs. A leader in this evidence-based approach, SafeHouse Denver staff were asked by three community partners to present on the role of the domestic violence advocate within the context of Trauma-Informed Care.

A number of physical improvements increased the safety and comfort of the emergency shelter facility, including a new roof on the garage, new flooring, lawn maintenance and valuable touch-ups to paint, lighting and shelving throughout the facility.

Average length of stay for an Emergency Shelter client was 23 days.



COUNSELING AND ADVOCACY CENTER (CAC)

CAC Advocates provided domestic violence counseling and advocacy services, emotional support, crisis intervention and safety planning to 1,282 adult survivors, including 17 male victims.



CAC Advocates ran six ongoing, off-site domestic violence education and intervention support groups at partner organizations such as Colorado Coalition for the Homeless, Warren Village, and the Center for Work Education and Employment. Weekly on-site counseling and advocacy support was also offered at The Center, serving GLBT victims.

We continued our participation in the Elder Justice Project in collaboration with the Denver City Attorney's Office, providing counseling, safe shelter and domestic violence education to seniors experiencing abuse.

The CAC team was honored with the Center for Work Education and Employment's Community Partner Award and recognized by the Denver Domestic Violence Coordinating Council for the "very strategic role that SafeHouse Denver Advocates play in helping save lives" through the Denver Triage Review Team.

Average time in services for a Counseling and Advocacy Center client was 18 months.

When 4 year-old Andrew arrived at Shelter, he displayed severe separation anxiety and was always worried about making a mess and 'breaking the rules.' Witnessing abuse had made him fearful. Over time, support from his Advocate and the consistency of a safe environment lessened Andrew's anxiety. He blossomed into a helpful leader who played freely and pushed healthy limits appropriate for his age. Jen was living with an abusive boyfriend in a rural part of the state and was isolated from family and friends. Her mother called the crisis line, fearful for her daughter's safety. Through the crisis line, Jen began to receive support that allowed her to safely leave the relationship. When she moved to Denver, she accessed counseling at the CAC which helped her to process and heal from the abuse.

FINANCIALS 2013-2014

AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDING MARCH 31, 2014

Assets

Total assets	\$1,891,643
depreciation of \$487,950	\$512,732
Property and equipment, net of accumulated	
Beneficial interest in Community First Foundation	\$49,425
Investments	\$590,627
Prepaid expenses and other assets	\$6,411
Contributions receivable	\$27,115
Accounts receivable	\$68,220
Cash and cash equivalents	\$637,113

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Accounts payable, accrued expenses and deferred revenue	\$164,165
Total liabilities	
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Net Assets	
Unrestricted:	
Property and equipment, net of related debt	\$512,732
Board designated assets	\$379,745
Undesignated	\$723,746
Total unrestricted net assets	\$1,616,223
Temporarily restricted	\$61,830
Permanently restricted	\$49,425
Total net assets	\$1,727,478
Total liabilities and net assets	\$1,891,643

24-Hour Crisis and Information Line

Staff and trained volunteers answered 15,664 calls to the 24-Hour Crisis and Information Line. Callers received help with safety planning, access to safe shelter and counseling, referrals to other community resources and tips on how to be supportive of someone experiencing abuse.

An average of 42 crisis calls were answered every day.

Each night, 80-year old Beverly was sleeping in a separate bedroom from her husband, locking the door to keep herself safe. He was emotionally abusive throughout their marriage and physical violence had escalated. Her family didn't want to talk about what was happening. She called the crisis line to talk to someone who would listen.



Operating Revenue

Operating Revenue		Mile High United Way	4%	
Mile High United Way Government	\$71,755 \$387,040	Government	22%	
Corporations/Foundations Individuals, Special Events,	\$344,215 \$940,963	Corporations/Foundations	20%	
Religious & Service Organizations Service Fees	\$32,784	Individuals, Special Events, Religious & Service Orgs.	52%	
Operating Revenue	\$1,776,757	Service Fees	2%	
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Operating Expenses

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Family	\$412,096
Counseling and Advocacy	\$413,219
Children	\$156,044
Community Education	\$62,102
Emergency Housing	\$172,804
Development	\$136,435
Administrative	\$118,044
Operating Expenses	\$1,470,744

SafeHouse Denver proudly ended FY 2013-2014 in a very strong financial position. The revenue surplus of just over \$306k was the combined result of several factors. These include: an unexpected bequest of over \$115k; rigorous control of operating expenses, enabling us to come in \$99k under budget; more than \$72k in total gains on our investments; aggressive fundraising, which led to our exceeding revenue goals by over \$54k and restricted gifts totaling over \$12k. This success will allow us to significantly increase our operating reserve, as well as reward employee performance with a salary increase and match to those enrolled in our 401K Plan.

While we are grateful for our year-end results, we recognize that this may not be the case in future years. We will continue to implement a diverse fundraising plan, heavily focused on individual giving, as well as foundation and government funding.

Operating Expenses



20

Community Education

The Community Education Program reached 931 individuals through 49 presentations on domestic violence. Presentation sites included school groups, faith communities, health professionals and businesses.



onors

Thank you to the following donors who generously contributed to SafeHouse Denver between April 1, 2013 and March 31, 2014

While space limitations allow us to publish only those donors who have contributed at the \$500 level and above, we sincerely appreciate all levels of support.

* Indicates Sustainers of Hope monthly giving program member

\$100,000 and Above Estate of Eyvonne Marie Burchinal

\$50,000 to \$99,999 The Anschutz Foundation

\$20,000 to \$49,999

Anonymous AutoNation of Denver Michelle & Jon Bowman Daniels Fund Helen K. & Arthur E. Johnson Foundation Mile High United Way Verizon Foundation The Virginia W. Hill Foundation

\$10,000 to \$19,999

A.V. Hunter Trust, Inc. Advocare International, L.P. Anonymous Christine & John Browner Connie Burwell White & William W. White Foundation The Denver Foundation Leo C. Gerard and Family Hunt Family Foundation The Louis & Harold Price Foundation, Inc. The Nord Family Foundation Kim & Rob Roberts Rocky Mountain Bird & Birdie Carol & Paul Rose

\$5,000 to \$9,999

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\$2,500 to \$4,999

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\$1,000 to \$2,499

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\$500 to \$999

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First Step Ventures

When Marta's husband was home, there was violence. When he would go back to Mexico, he would leave her and the children without transportation nor enough food and



money to get by. A neighbor told her there were services available for victims of domestic violence. When Marta and her children found SafeHouse Denver they found safety, community and resources.

Government Funders

Denver Department of Human Services -Denver's Road Home Denver Victim Assistance Law Enforcement Funds Metro Denver Emergency Food and Shelter Program Office on Violence Against Women - Denver Triage Intervention Project Office on Violence Against Women -Justice Project for Older Adults - Denver State of Colorado Department of Human Services -Domestic Violence Program State of Colorado Department of Public Health & Environment - Child and Adult Care Food Program S.T.O.P. Violence Against Women Act Funds (VOCA/VAWA) Victim Compensation Fund

SafeHouse Denver has made every effort to print an accurate list of donors from April 1, 2013 through March 31, 2014.

We apologize for any omissions or errors; please call 303-302-6112 with any corrections.

In 2013, SafeHouse Denver received over 580 in-kind donations, valued at over \$175,000. Gifts included auction items for our fundraising events and donations for our shelter residents and CAC clients, including toiletries, clothing, books, and toys. In-kind gifts also included valuable professional services such as graphic design, website support, legal services and maintenance and repairs to our shelter facility.

Community Support

Events

330 guests attended the Hope Gala, our signature fundraising event. With the support of our generous sponsors, auction donors and attendees, the event exceeded revenue projections, grossing a total of \$275,495. Special thanks to our 2013 Anonymous Presenting Sponsor and Gold Sponsors, Carol and Paul Rose. SafeHouse Denver was the grateful recipient of over 35 third party events and initiatives, generating close to \$100,000 in revenue.

Volunteers

38 highly-trained program volunteers contributed 2,905 hours of time helping with children's groups at our emergency shelter and assisting callers on the crisis line. Committee members provided 989 hours of service on projects related to capacity building, special events, fund development and donor stewardship. The SafeHouse Denver Board of Directors donated nearly 900 hours of time to board-related activities.

Total volunteer time was valued at more than \$120,000 (based on the estimated dollar value of volunteer time from Independent Sector.)

STAFF 2014 SafeHouse Denver Staff

Shannon Boltz Annual Giving and Events Manager

Judy Carrier Director of Counseling and Advocacy Services

Valerie Chilewski Chief Development Officer

Abby Eschler Domestic Violence Advocate

Barbara Galicia Bilingual Women's Advocate

Bertha Garza Bilingual Domestic Violence Advocate

Ashley Golder Director of Communications

Natalie Hicks Director of Shelter Services Kelly Holland Volunteer and Project Manager

Dora-Lee Larson Contractor, Community Education

Nadine Leonard Domestic Violence Advocate

Victoria A. McVicker Chief Executive Officer

Jeanne Newland Women's Advocate

Nancy Orrantia Bilingual Children's Advocate

Sue Pilcher Chief Financial Officer

Megan Pratt Domestic Violence Advocate Programs & Services

SafeHouse Denver offers comprehensive services, in English and Spanish, at both our Emergency Shelter and our non-residential Counseling and Advocacy Center.

Services include:

- 24-Hour Crisis and Information Line 303-318-9989
- Secure Emergency Housing
- Individual Counseling and Advocacy
- Support Groups
- Safety Planning

Laurel Tawresey

Brandy Walega

Grants Manager

Women's Advocate

Sabrina Wright-Hobart

Development and Administrative

Interns (2013-2014 School Year)

Jessica Wall

Ruth Williams

Assistant

Jessica Howard

Elizabeth Nix

Jennifer Ladzinski

Children's Advocate

Domestic Violence Advocate

- Referrals to Community Resources
- Teen Dating Violence Prevention Services
- Specialized Services for Older Adults and the LGBTQ Community
- Children and Youth Services

24-Hour Crisis and Information Line

303-318-9989 Administration 303-318-9959 Community Education Program 303-302-6125 Development Department 303-302-6126 Volunteer Opportunities 303-830-1276 x16 Fax: 303-318-9979

Kim Roesch

Shelter Relief Staff

Elaine Cho Gina Gardner-Wood Rebecca Knight Courtney Kuepper Stephanie Sessarego Lynne Watson Jennifer Wernsing Cecily Williams Lynn Williams

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> Editors: Ashley Golder and Valerie Chilewski

www.safehouse-denver.org